



Let op: beantwoord een open vraag altijd in het Nederlands, behalve als het anders is aangegeven. Als je in het Engels antwoordt, levert dat 0 punten op.

TEKST 1

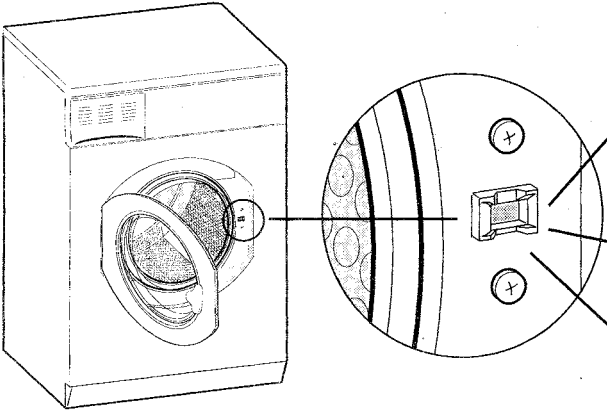
- 1p ○ 1 Je hebt net een wasmachine van het merk Indesit gekocht.
 → Wat moet je vooral **niet** doen als je een wasmachine met de in tekst 1 vermelde fabricagefout toch wilt gebruiken?

IMPORTANT SAFETY NOTICE




ARISTON  **Indesit**

Washing Machines and Washer Dryers




SAFE




Black

AT RISK



White



Brown

On a small percentage of Ariston and Indesit Washing Machines and Washer Dryers a weakness has been identified which may enable the door to be opened when the appliance is in operation.

The **ONLY** affected appliances are those with either a **WHITE** or **BROWN** surround to the door lock mechanism **AND** where the door lock mechanism is situated on the **RIGHT HAND** side of the door opening as shown above.

Please check your appliance to see if it has a **WHITE** or **BROWN** surround to the door lock. If the plastic surround is **BLACK** or is situated on the **LEFT HAND** side of the door opening you need take **NO FURTHER ACTION**.

If your appliance has a **WHITE** or **BROWN** door lock surround, **PLEASE COMPLETE THE TEAR OFF FORM BELOW**, put it in an envelope and post to us at the address shown. No stamp is necessary. An acknowledgment will be sent to you by return post.

If you do not receive an acknowledgment of the return of your completed form within ten days, please call our Careline on 0870 2402780.

YOU CAN CONTINUE TO USE YOUR APPLIANCE AS LONG AS YOU DO NOT TRY TO OPEN THE DOOR WHEN THE APPLIANCE IS TURNED ON.

WE ADVISE THAT EXTRA CARE SHOULD BE TAKEN WHEN CHILDREN ARE NEAR THE APPLIANCE.

This notice affects no other Indesit and Ariston Appliances.

IF YOU HAVE ALREADY FITTED A MODIFICATION KIT TO AN APPLIANCE WITH A WHITE DOOR LOCK SURROUND, YOU NEED TAKE NO FURTHER ACTION

Please return this form to: Careline, FREEPOST (SL2468), Gerrards Cross, Buckinghamshire SL9 9HE

Name: _____ Address: _____

Post Code: _____ Daytime Telephone Number: _____

Brand (Please delete): Ariston/Indesit Model No (If known): _____

IMPORTANT : PLEASE ENSURE THIS IS COMPLETED **IMPORTANT : PLEASE ENSURE THIS IS COMPLETED**

YEAR OF PURCHASE: _____ COLOUR OF SURROUND: _____

TEKST 2

- 1p ● 2 Waarmee kwamen American football speler Eugene Robinson en twee van zijn teamgenoten in het nieuws volgens onderstaande tekst?
- A Zij bedachten een stunt om \$3.000 bijeen te brengen voor dakloze kinderen.
 - B Zij kregen een flinke boete omdat ze stiekem iets waren gaan eten tijdens een wedstrijd.
 - C Zij werkten tegen de zin van hun coach mee aan een tv-reclame voor hotdogs.

stray dog

half a hot dog cost Seattle Seahawks American football star Eugene Robinson \$1,000, after he and team-mates Rick Mirer and Cortez Kennedy were caught trying to sneak a snack during a recent game. The three players were caught by coach Dennis Erickson after TV cameras showed the trio – who had left the field – attempting to furtively eat hot dogs.

Robinson, the team's defensive captain for the past three years, said he apologised to team president David Behring, the coaching staff and his team-mates.

"I had half a hot dog," Robinson said. "It was a pretty expensive hot dog." Erickson said the \$3,000 in fines will be given to a school for homeless children in Seattle to pay for breakfasts and lunches – CH

TEKST 3

- 1p ● 3 Wat wil Richard Hardwick duidelijk maken met de onderstaande brief?
- A Dat de kwaliteit van het medisch personeel veel te wensen overlaat.
 - B Dat de overheid veel meer geld moet investeren in de gezondheidszorg.
 - C Dat het behandelen van een ernstig zieke patiënt nu veel duurder is dan vroeger.

News Unlimited | The Observer | The NHS – a national disgrace |

The NHS¹⁾ – a national disgrace

Sunday January 16, 2000

It was refreshing to read a sensible article about the NHS (Leader Comment, last week). As a consultant surgeon, I spend every day of my working life struggling to cope with totally inadequate facilities. The NHS is a national disgrace. The public are only just waking up to this fact, partly because politicians are always telling them how good it is. The patients who use the service know otherwise. It is grossly underfunded and

failing miserably. I have cancer patients queuing up at home waiting for surgery because of a lack of beds, overstretched resources, too few specialist surgeons and inadequate operating-room facilities. A flu epidemic may put the NHS in the spotlight briefly but it is up to the media to keep up the pressure on government and campaign for action. Money really is the answer, and lots of it.

Richard Hardwick MD FRCS
Heath

noot 1

NHS = the National Health Service

TEKST 4

Animal Hospital

Whether it's a much-loved, sick family pet or the victim of a cruel owner, Animal Hospital vet Bairbre O'Malley wants to save them all.

Millions of viewers know Bairbre O'Malley as the vet with the gentle touch in the TV series Animal Hospital. Dressed in a green surgical gown, her blonde hair pushed under a headband, she repairs the torn flesh and broken bones which are the result of man's cruelty towards the creatures that share our planet.

What they don't see, as Bairbre works with her needles and scalpels, is her frustration and 4. She keeps them hidden beneath the smile, which has made her one of the best-loved figures in a television documentary series. But it's there all right.

"Of course you get affected," says Bairbre, 35. "You wouldn't be human if you didn't. Much of the cruelty isn't actual assault on an animal, but 5. Some people just don't give a damn. I've known cases where a person has moved out of a flat, locked the door behind them and left their dog to starve to death."

In the four years Bairbre's been at the RSPCA²⁾ Harmsworth hospital in London, there's little she hasn't seen. The biggest surprises often come when she opens an animal's stomach because it has an eating disorder. "Some dogs are 6," she smiles, "In my time I've found socks, tights, walnuts, doorknobs – you name it."

Thankfully though, for every bad owner there are scores of caring ones. "You can't fail to be moved by people's kindness. The pets that flood our lives with love come in all shapes and sizes.

There are lots of rats being kept as pets these days," says Bairbre. "Don't knock it – rats make great pets. They are very friendly and

intelligent. Trouble is, their owners love them so much they 7 them. I think someone ought to set up a diet club specially for rats."

Love for an animal can be just as strong as love for another human being. And when a pet dies, the grieving process is similarly intense. "For older people especially, it's a terrible loss. Their pet is often the only living thing they have. When the animal goes, they're devastated, yet they are also amazingly unselfish about it – they'll have their pet put down rather than let the animal 8."

Bairbre herself knows what it's like to lose a pet. "I've lost two dogs I adored, both killed by cars. The first was my childhood joy and it was killed outside my front door. I was 13 and I remember I cried for days."

Bairbre's work is often 9, with the operations lasting anything up to three hours. "I remember a dog that got impaled on some railings on Hampstead Heath. The firebrigade had cut him free and he was brought in here with the railings sticking right through him. The dog made a full recovery – but the amazing thing was, he had a doggy girlfriend who stayed with him all the way through. She wouldn't leave his side."

Now that she's a TV star, she gets fanmail by the sackful. There are four-legged fans too. "Someone sent a photo of a cat sitting in front of the TV watching me. It was flattering until I realised that

also on screen was a parrot. I know cats and their instincts. What it was really doing, was looking at the parrot and thinking '10'."



'Woman's Own'

noot 2

RSPCA = dierenbescherming

Kies bij iedere open plek in de tekst het juiste antwoord uit de gegeven mogelijkheden.

1p ● 4

- A anger
- B inexperience
- C joy

1p ● 5

- A a form of punishment
- B loving care
- C neglect

1p ● 6

- A choosy about what they eat
- B fed anything
- C like walking vacuum cleaners
- D on a special diet

1p ● 7

- A breed
- B cuddle
- C mistreat
- D overfeed

1p ● 8

- A die
- B go to an animal shelter
- C stay behind
- D suffer

1p ● 9

- A complicated
- B dangerous
- C impossible
- D uninteresting

1p ● 10

- A 'Ah, breakfast!'
- B 'I hate vets!'
- C 'I love this programme!'
- D 'Let's switch channels!'

TEKST 5

Apes swing up evolution ladder with first lessons in shopping

by Steve Farrar
Science Correspondent

1 EVERY child remembers the day when they were given their first pocket money – and what they wasted it on. Now a group
5 of orang-utans is about to have the same experience.

2 The pocket-money apes are to be taught the rules of commerce in an experiment to find out how
10 intelligent they really are. They will be paid a daily amount of metal coins in different values, which they can spend on buying bananas, popcorn and other
15 items.

3 Zoologists hope the orang-utans will prove capable of handling numbers, judging what an item is worth, and maybe
20 even of trading among themselves. If they pass this test, the animals will have demonstrated a level of intellectual sophistication that pushes them
25 still closer to their human cousins.

4 Dr Robert Shumaker, who is leading the project at the National Zoological Park in
30 Washington DC, said: 'Nobody has ever asked an orang-utan to learn such sophisticated assignments before – it will reveal a lot about what is going on inside
35 their minds.'

5 Two of Shumaker's orang-utans, Indah and Azy, have already learnt to recognise elements of a language where
40 written symbols represent 10 different foods, objects and verbs such as 'grape', 'bag' and 'open'. In front of zoo visitors, in a test area called the Think
45 Tank, they are learning to string these symbols together into



Orang-utans will be given tokens to trade with

basic sentences before being taught numbers and how to count.

6 50 The apes will then be given a daily salary of large metal tokens with their numerical value written on them. The
zookeepers will charge them a fee
55 for food, e.g. one for a bag of popcorn or three for an apple. They will have to juggle numbers to add up the different
values of their tokens to buy
60 treats, consider whether the prices the scientists are charging represent good value, and plan ahead to save up enough for the most expensive items.

7 65 Anthropologists will watch how the commerce changes the social relationships between the orang-utans, which could reveal
hints of how this process may
70 have affected pre-historic human society. 'We are wondering whether they will trade tokens with each other, perhaps offering them in return

75 for being groomed. My suspicion is that they are selfish by nature and would not be inclined to share anything at all,' said Shumaker.

8 80 'In the past 15 million years, that humans and orang-utans have evolved separately, mankind has gained skills such as language – essential for
negotiating trade – that no other
85 animal possesses,' said Dr Robert Barton of Durham University. 'Fifteen million years is a small gap in the broad
scale of evolution but in
90 everyday life terms it's immense,' he said.

9 Dr Cecilia Heyes, a psychologist at University College
95 London, warned: 'We have a tendency to see animals as more like us than they are likely to be. We almost see them as children, and it is scientifically incorrect
100 to do so.'

'The Sunday Times'

- 1p ● **11** Which of the following is true for paragraph 2?
Pocket-money apes are apes that
A will be trained to perform acrobatics for money.
B will have to learn how to buy things.
C will receive a special diet to increase their intelligence.
- 2p ○ **12** → Welke vaardigheden hopen de biologen de orang-oetangs tijdens het experiment te leren volgens alinea 3?
Schrijf er twee op.
- 1p ● **13** Why, according to Dr Shumaker, is the project in the National Zoological Park different from earlier experiments with apes (paragraph 4)?
A Apes have never been given such complicated tasks before.
B Apes in zoological parks are not usually tested.
C It is the first time apes will actually compete with humans.
D Scientists have never tried to communicate with apes before.
- 1p ● **14** What is made clear about the orang-utans Indah and Azy in paragraph 5?
A They are being taught how to use simple combinations of words.
B They are rather slow in learning the tasks they are set.
C They are slowly learning how to write down words and numbers.
D They greatly enjoy showing off their tricks.
- 1p ● **15** What are Dr Shumaker's expectations with regard to the outcome of the experiments (paragraph 7)?
A The orang-utans might become less aggressive towards each other.
B The orang-utans might start giving away things.
C The orang-utans will follow their instinct and think only about themselves.
D The orang-utans will give back their tokens in exchange for more care.
- 1p ● **16** What is Robert Barton's opinion according to paragraph 8?
A It is absolutely necessary for humans to be able to trade in order to survive.
B It is not very likely that orang-utans will ever reach human level.
C The evolution of humans and apes has not differed all that much.
D The intellectual distance between humans and apes can easily be bridged.
- 2p ○ **17** → In welk opzicht staat de inhoud van alinea 1 precies tegenover de mening van Dr Cecilia Heyes in alinea 9?
Vul onderstaande zin aan op je antwoordblad.
In alinea 1 worden vergeleken met, maar Dr Heyes vindt dat.....

TEKST 6

- 1p ● 18 Welke bewering over de kop van onderstaande tekst is juist?
- A De kop is een voorbeeld van een niet-geslaagde grap van een piloot van British Airways.
 - B De kop laat zien dat de schrijver van het artikel het initiatief van Deutsche BA erg kan waarderen.
 - C De kop maakt de manier waarop volgens Deutsche BA de passagiers toegesproken kunnen worden een beetje belachelijk.

Sorry folks,
no more
parachutes
- ha, ha, ha

by Peter Conradi

PASSENGERS on a Deutsche BA flight from Munich to Berlin were startled to hear a steward announce: "Welcome to New York." It was meant to be a joke: the German subsidiary of British Airways is deploying a new weapon — humour — in its battle for customers.

"We are not telling staff that they have to tell jokes, because not everyone can be spontaneously funny," said Jochen Ziegler, in charge of the company's 300 stewards and stewardesses. "But if they can make people laugh, we want to encourage it. We want them to sparkle."

British Airways, which owns a 65% stake in Deutsche BA, is studying the experiment to see whether the light-hearted approach should be extended to its own international flights.

Deutsche BA passengers have been treated to displays of juggling with oranges, warned "not to smoke in groups in the toilets" and told to switch off their "mobile phones, computers and washing machines" to avoid interfering with the plane's controls. They have also been instructed to pay attention to routine safety announcements as they will be tested afterwards.

TEKST 7

- 2p O 19 Op een internetsite van de BBC staan enkele ingezonden reacties die over tatoeages gaan.
→ Welke drie schrijvers blijken positief te staan tegenover het hebben van tatoeages?

BBC News | TALKING POINT | Will Beckham regret his tattoo?

Will Beckham regret his tattoo?



Do you think football player David Beckham will still be proud of his tattoos when he reaches middle age? Do you think he's setting a bad example? Have you got a tattoo and then lived to regret it? Tell us your views and experiences.



David and Victoria Beckham have been blessed by nature with a full set of physical attributes wrapped in an attractive package. They have also been fortunate with their respective careers and parenthood. They enjoy all that money can buy and yet David still feels the need to permanently mark the perfectly good skin which nature gave him.

Russell Ingram, UK

Tattoos are a very personal undertaking, and should be considered thoroughly before having one done. I have three, and in each case I spent a long time thinking before deciding on a design and position. I also have long hair, wear black leather and have body piercings. All of these combined have an additional advantage: They serve as a filter that stops me having to deal with narrow-minded idiots who judge people on appearance rather than individual merit.

Chris S, UK

Who taught us to put tattoos on our body? It looks ugly and irritating to see people with tattoos. I wish I could know the reason for having one. Do we think we are economically and technologically better off than other countries so that whatever we do would be considered appropriate? I don't think so...

Rufus J Selvaraj, USA

Ignore for a moment "tacky" tattoos and consider seeing a decent tattoo that becomes a living piece of art. My tattoo took 12 hours and every last person who has seen it cannot believe that something of such quality could ever be a tattoo.

Melanie, UK

Tattoos are as common as football players – unoriginal, uninspired and not worth the money.

Adam Underwood, UK

I find it very sad when teenagers wander into their local tattooist's and pick something off the wall just to impress their mates. I have a number of tattoos myself and each one means a great deal to me, not only have they been designed by me but they hold great spiritual meaning about my life. Tattoos are highly personal and should not be thought of as fashion accessories.

Hannah, UK

I think that fashionable designs that are meant, and thus positioned, to be displayed are more likely to be regretted in later life. At least the tattoos of today appear to be more discrete than those before: on faces, necks and hands. But I'd say: no thanks!

Cameron, Scotland

TEKST 8

Living with bullies

“It’s a fine line between being picked on at school and then becoming a bully yourself,” says Patience (Kim) Thomson, who has just been to a school reunion.



VICIOUS CIRCLE: It’s easy for a victim to turn bully, but you can stop this

1 **A**s soon as Kim saw him across the room she knew it was Mark – even though she hadn’t seen him for years. He caught her eye and his face lit up. He came straight
5 over to chat. There was a special bond between them... years ago, back in secondary school they had both been bullied.

2 They were easy targets then. Both lived near the school so had to walk home. They
10 felt safe in class because the bullies were in the year above, but dreaded getting caught in the cloakroom. An all too familiar voice in the corridor might warn them that trouble was brewing, but by then it would be too late. The
15 bullying would begin. Laces disappeared from their trainers, their books had rude messages scribbled on them, snacks and money disappeared from their pockets and lunch trays went flying as they were jostled in
20 the dining room. But these were the small things. It was a lot more scary when they were both tied to railings or pushed into a patch of stinging nettles.

3 Why did they never tell an adult? When
25 you’re new you don’t want a reputation as a grass. You don’t really know or trust any of the teachers. And you can’t tell Mum and Dad because they’d only kick up a fuss when, for the first time in your life, you’re trying to be
30 independent.

4 At least there were two of them. They could cheer each other up. Better still, they could discuss ways in which to get revenge. It didn’t matter if it didn’t always work out – the
35 fun was in the plotting. They worked out some good strategies. One of the best was to keep cool when dealing with bullies, not act scared. It’s no fun if they don’t get a reaction out of their victims. Then they found an ally in
40 Mark’s older sister. “Oh, I know them,” she said of the bullies. “No one likes them. They go for juniors because that’s the only way they can throw their weight about. Anyway, they’ve nicked some cash and they’ll be
45 expelled from school soon.” She was right and the bullying came to an end.

5 Shortly after Kim met Mark again, she saw another old friend, Sue. This reminded her of a time when she herself played a very
50 different role. There had been four in Sue and Kim’s group at school. They shared everything – clothes, gossip, secrets... Sue was the youngest and had an awful temper. One day the others got fed up. They were
55 spending the lunch break huddled in the store room behind the stage. Sue lost her temper again and Kim and the other girls banged her head hard against the wall. When she screamed they pushed her out and
60 slammed the door.

6 After that they would look right through Sue when they met. If she tried to ring, they would slam the phone down. Sue’s mother wrote to Kim. She said Sue was unhappy and she
65 wanted to help put things right. Sue invited Kim to go on holiday with them to Spain but Kim refused to go.

7 It was years since Kim had seen Sue, but it was clear that neither had forgotten. It was
70 Kim who left the party early. How do I know so much? I leave you to guess.

Vrij naar een artikel uit: ‘The Daily Telegraph’

- 1p ○ **20** 'There was a special bond between them...' (regels 5-6)
→ Waaruit blijkt dat dit nog steeds zo is volgens alinea 1?
- 1p ● **21** 'An all too familiar voice ... was brewing' (lines 12-14)
Whose voice is meant here?
A The voice of a fellow pupil trying to help them.
B The voice of a staff member keeping order.
C The voice of one of their bullies coming closer.
- 1p ● **22** Why didn't they tell their parents about the bullying according to paragraph 3?
A Their parents' reaction would certainly have made them feel childish.
B They did not want their parents to think of them as telltales.
C They found it difficult to trust their parents.
- 1p ● **23** What is made clear in paragraph 4 about Kim and Mark?
A All their plans to revenge the bullying failed in the end.
B Finding ways to deal with the same problem brought them together.
C The bullying stopped as soon as Mark's sister started helping them.
D Working out ways of dealing with the bullies became boring in the end.
- 1p ○ **24** '... she herself played a very different role' (regels 49-50).
→ Welke rol was dat?
- 1p ○ **25** → Waaruit blijkt op grond van alinea 5 tot en met 7 dat Kim en haar vriendinnen met opzet deden alsof Sue niet bestond?
Citeer de eerste twee en de laatste twee woorden van de tekst/het tekstgedeelte waaruit dat blijkt.
- 1p ○ **26** 'How do I know so much?' (regels 70-71)
→ Waarom weet de schrijfster zoveel over Kim?

TEKST 9

- 1p ● 27 Wat maakt het onderstaande artikelje duidelijk?
- A De gezondheid van werknemers heeft tegenwoordig een hoge prioriteit bij werkgevers.
 - B Kleine mensen hebben vaak moeite te voldoen aan de eisen die hun werk met zich mee brengt.
 - C Werkgevers hebben de grootste moeite om aan geschikt nieuw personeel te komen.
 - D Werkgevers kunnen sollicitanten afwijzen op grond van hun lengte of gewicht.
 - E Werkzoekenden vragen steeds vaker juridisch advies voordat zij solliciteren.

Job seekers shape up to fight size prejudice

ONLY perfect people need apply. Some employers are rejecting qualified job applicants because they are not the ideal size. More than 100 job seekers have been turned away by leading employers, such as the Automobile Association and British Airways, sometimes without even being seen, according to a Sunday Times review of cases.

Many applicants are taking legal action intended to force changes in the law because it does not give specific protection against size discrimination. Helen Jackson, a barrister representing more than 40 people seeking redress for "size-ism", said last week: "The law needs urgent revision to make it an offence."

by Mark Austin



TEKST 10

- 1p ● 28 Je ziet hier een advertentie uit het Engelse tijdschrift *L.A.M.*
Welke van de onderstaande beweringen over Border Raiders reizen is juist op grond van de advertentie?
- A Border Raiders verzorgt ook reizen door Frankrijk.
 - B Border Raiders zet je af bij je jeugdherberg.
 - C Je kunt elke dag van de week vertrekken.
 - D Je kunt maximaal een jaar over je reis doen.

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258 Vauxhall Bridge Road, London, SW1V 1BS

raiders@radicaltravel.com

TEKST 11 SCHRIJFOPDRACHT: THE FULL MONTY!

Inleiding

Als je slaagt voor je eindexamen mag je als cadeau samen met een vriend/vriendin een reisje maken. Je hebt de advertentie van Border Raiders bij tekst 10 gelezen en de manier van rondreizen die daarin beschreven wordt, spreekt je heel erg aan. Je vriend/vriendin en jij zijn van plan per veerboot naar Harwich te gaan en willen dan de eerste twee weken van juni rondreizen. Je besluit Border Raiders een brief te schrijven omdat je een aantal vragen hebt.

Adres:

Border Raiders
258 Vauxhall Bridge Road
London
SW1V 1BS
Great Britain

Opdracht

13p ○

Schrijf de brief (in het Engels!).

Gebruik de informatie uit de inleiding bij het uitwerken van de volgende punten:

- Schrijf in welk blad je de advertentie hebt gelezen (tijdschrift L.A.M) en
- wat jij van de beschreven rondreis vindt.
- Geef aan in welke periode je wilt reizen en
- informeer naar het dichtstbijzijnde vertrekpunt van de bus in de buurt van Harwich.
- Vraag vervolgens naar vertrekdagen.
- Vraag ook wat de kosten per persoon zijn en
- wat er allemaal in die prijs is inbegrepen.
- Verzoek om een snelle reactie en
- leg uit waarom (eventuele andere vakantieplannen).

Aanwijzingen

Sla na elke alinea een regel over.

Denk aan je eigen adres en dat van Border Raiders, de datum, de aanhef en de afsluiting.
(*Om je te helpen staat op de volgende pagina een lijstje met adresconventies.*)

Gebruik **ten minste 110** en **ten hoogste ± 140 woorden**.

Noteer het aantal woorden van de **inhoud** van de brief linksboven in de kantlijn.

Beoordeling

Bij de beoordeling wordt er niet alleen op gelet of je taalfouten hebt gemaakt (spelling!), maar ook of je brief een goedlopend geheel is. Verder wordt beoordeeld of je **alle** (9) elementen van de opdracht hebt uitgevoerd. Je mag ook best zelf iets (zinvols) toevoegen, maar schrijf niet veel meer dan 140 woorden.

Succes!

VOORBEELDEN VAN ADRESCONVENTIES VOOR EEN 'FORMELE BRIEF'

Pinksterbloemstraat 63
6845 SR Barendrecht
The Netherlands

[adres afzender: rechts- of linksboven]

Border Raiders
258 Vauxhall Bridge Road
London
SW1V 1BS
Great Britain

[adres geadresseerde: links]

18 May, 2003
18th May, 2003
May 18, 2003
May 18th, 2003

[datum: onder adres afzender]